GO Quick Guide

Global OpenNet (GO) Quick Guide for Mac

For more detailed instructions with illustrations, click here.
(The hyperlink will bring up this document: "GO User Guide for Mac".)

1. Access the GO System by opening your browser and entering **http://go.state.gov**. (See Figure 1 below.)

2. On the GO Home Page, touch the "Required System Setup" tab at the top of the page, and in the drop down menu, select **Required System Setup-Mac**. After selecting it, the Required System Setup page will appear below, as shown in Figure 1, and you will see 2 links below the Mac icon—one for "Install Citrix Plug-In"; and one for "Install Printing Software".

   NOTE: Do not install Printing Software until you have successfully logged in to GO.

3. **Install** the **Citrix Plug-In** via the highlighted link by clicking on the link and following the on-screen instructions.

4. To make sure that pop-up windows are allowed, **open** the "**Safari**" **menu** from the browser, and then **uncheck** the "**Block Pop-Up Windows**" option (see Figure 2).
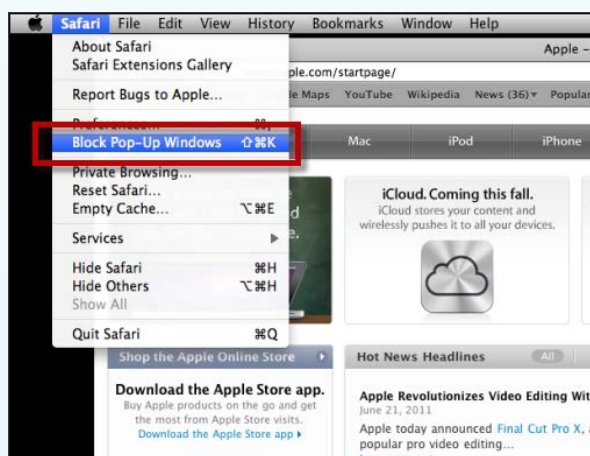

Figure 1

Figure 2

5. Next, again under the same "**Safari**" **drop down menu** shown in Figure 2 above (hidden below the red box), **select** "**Preferences**"; when the "Preferences" screen displays, **click** the "**Security**" **icon** in the row of icons at the top of the screen.

6. On the Security page, you must **check** the *Enable plug ins*, *Enable Java*, and *Enable JavaScript* boxes. Then **Close** the Security page.

7. After enabling Plug-ins, Java, and JavaScript, you are now ready to login to GO!

8. After successfully logging in to GO, you may return to the "Required System Setup" page, **select** "**Install Printing Software**", and follow the instructions.